

Terminal Server Case Study

Overview

Company F is a financial service company, they have three offices and needed to be able to centralise their data while also providing access for the outlying offices and a few home workers.

Problem

Company F has a database system supplied by a third party, this will not work remotely due to its design and therefore was run independently in each office.

Database design was such that a standard terminal server installation would not allow for multiple instances of the software to run.

The Brief

Setup the new wide area network solution to allow access for the outlying offices, create custom configuration of the terminal server to allow the database system to run.

Setup users and secure profiles for all remote users.

Solution

The database system needed multiple copies of the system drive to be exposed for it to run, this required a custom install of the Windows 2003 server, this was carried out by one of our Microsoft Certified Engineers.

A wide area connection was setup between the offices and any home workers using a Zywall router, as Zyxel authorised partners we knew the capabilities of this router and its security model.

Finally users and profiles were configured and the database system installed and setup ready for the remote users. System is working to this day and all parts of the brief were achieved.